

Do you need help?



We are here for you!



ST. MARY'S HOSPITAL CENTER

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Who are we?

We are a volunteer group consisting of present and former patients of St. Mary's Hospital Center.

We are here to assist you if you or your family have questions, require information or have problems concerning your visit to the hospital.

If you need us, call 514-345-3511, extension 5050. Leave your message and your call will be returned by a member of the Users' Committee.

We rely on your feedback in order to offer continued quality care.

All information is confidential.



Your rights

- To have access to your medical file
- To receive information on available services and resources
- To benefit from adequate ongoing and personalized services
- To be kept informed of your state of health
- To choose a health care professional and institution
- To participate in decision-making
- To accept or refuse treatment
- To be kept informed of the risks and consequences of treatment and various possible options
- To take action
- To be represented
- To receive emergency medical care
- To be given support and assistance during consultation
- To receive services in either French or English