



Patient Centred Health System

CHEMOTHERAPY WAIT TIME PROJECT

The RCN wants to reduce the amount of time patients wait for their chemotherapy infusion. Health care practitioners and patients teamed up to find solutions. By fall, they will launch initiatives to reduce delays and improve patient satisfaction.

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The Rossy Cancer Network (RCN) is a partnership of the McGill University Faculty of Medicine, St. Mary's Hospital Center, the Jewish General Hospital and the McGill University Health Centre. The RCN is dedicated to providing world-class patient care, research and teaching. Its mission is to improve the quality, effectiveness and efficiency across the continuum of cancer care. The network's health care professionals work with patients and cancer support groups to develop and launch continuous improvement initiatives designed to increase survival and enhance quality of life while providing outstanding and compassionate care to patients and their families.

Best Practices

EDUCATIONAL MATERIALS FOR PATIENTS UNDERGOING RADIOTHERAPY

To reduce the stress and anxiety experienced by patients prescribed radiotherapy, the RCN has created a video and booklet to explain this form of cancer care.



SELF CHECK-IN KIOSK DESIGNED TO ENHANCE PATIENT EXPERIENCE

The RCN is installing self-check in kiosks to make registering fast and easy for patients.



The RCN's Evolution

RCN EXECUTIVE DIRECTOR TAKES ON NEW ROLE

His mandate as RCN Executive Director has ended, but M. Robert Busilacchi steps into advisory role to support network's newly restructured Executive Committee.



LOOKING BACK AND MOVING FORWARD

RCN Director of Operations Giovanni Vatteri looks back at two years of tremendous growth and candidly discusses where the RCN is headed.



RCN APPOINTS INTERIM CLINICAL LEAD

Dr. Jaroslav Prchal, the head of Oncology at St. Mary's Hospital Center is appointed interim Clinical Lead of the RCN and Associate Chair of the McGill Department of Oncology.



Research

RCN EDUCATIONAL GRANTS

The RCN Educational Grants go to: Dr. Tarek Hijal, radiation oncologist, Jonathon di Tomasso, nutritionist and Karine LePage, Head nurse to develop their knowledge of cancer care quality improvement.



Partnerships

FUNDING TO IMPLEMENT PATIENT EXPERIENCE MEASUREMENT SYSTEM

The Rossy Cancer Network and Cancer Care Ontario receive just over \$1-million in funding for the Improving Patient Experience and Health Outcomes Collaborative (iPEHOC).

